



adiquímica

Servicios y productos
para el tratamiento de aguas

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Adiquímica's Policy

Quality, Environmental Management, Occupational Health & Safety Management, and Information Security Policy of Adiquímica, S.A.

Adiquímica's core activity focuses on the design, production, and after-sales service of chemical products and specialized services for the treatment of various types of water.

The Management of Adiquímica, in its commitment to ensuring quality in service delivery and products, and fully aware of the importance of the environment, has implemented and maintains quality and environmental management systems based on the requirements of the standards **UNE-EN ISO 9001 "Quality Management Systems"** and **UNE-EN ISO 14001 "Environmental Management Systems"**.

To provide the best possible service to its clients, Adiquímica's laboratory is also accredited by ENAC as a testing laboratory in accordance with International Standard UNE-EN ISO/IEC 17025, under Accreditation No. 715/LE 1387.

Furthermore, Adiquímica holds the **UNE-EN ISO 45001 certification for "Occupational Health and Safety Management Systems"**, committing to ensuring the safety and health of all its employees through continuous improvement of preventive practices, as well as complying with all legal and regulatory requirements.

This commitment is reflected through the documentation, implementation, and maintenance of Adiquímica's Quality, Environmental Management, and Occupational Health and Safety Policy.

Adiquímica is also aware that information is an asset of high value and, therefore, requires adequate protection to respond to the trust placed in us by our clients and users. For this reason, Adiquímica has implemented an Information Security Management System (ISMS), based on **standard UNE-EN ISO 27001 "Information Security Management Systems"**, designed to protect information from threats, ensure business continuity, minimize damage, provide security guarantees to our clients, and maximize return on investment and business opportunities.



Adiquímica's main objective is to supply products and services of a quality that consistently identifies and satisfies the needs and expectations of our clients in relation to the market, balancing this with sustainable and safe development for our workers. The service provided is of paramount importance and must allow us to fulfill obligations to clients, anticipate their needs, and comply with applicable legislation.

This primary objective must be achieved with maximum efficiency, ensuring that quality, environmental respect, and profitability converge to achieve client satisfaction, employee well-being, and stakeholder fulfillment.

To achieve this goal, Adiquímica has also obtained quality certifications for several of its products: Halal Certification, Kosher Certification, and quality certificates for the ADICRO product range used in drinking water, certifying their safe use internationally. It also holds international quality certificates for products used in boilers, closed circuits, and cooling towers, among others. These certifications are complemented by technical and corporate solvency credentials, such as CertLegio, as well as approvals from FEDEQUIM and Achilles.

Adiquímica will ensure the provision of necessary resources to guarantee the health and safety of company members and effectively improve working conditions, thereby raising well-being and job satisfaction. To this end, occupational risk prevention is planned and integrated into the organization's management system to protect employee health across all activities and processes.

Adiquímica commits to preserving information security across its three fundamental pillars:

- Confidentiality: Ensuring that access to information is granted only to authorized individuals.
- Integrity: Ensuring that information is not altered during storage, processing, or transmission.
- Availability: Ensuring authorized users have access to services and information whenever required.

Adiquímica's Quality, Environmental Management, Occupational Health and Safety, and Information Security Policy is built upon the following commitments:

1. Strive for continuous improvement in environmental management, quality management, products, customer service, and stakeholder relations through regular setting and monitoring of quality and environmental targets. Continuous improvement is also a key objective within the information security management system. Finally, continuous improvement of working conditions will be ensured by taking into account the following points:
 - Avoid unnecessary risks and periodically evaluate unavoidable risks.
 - Combat risks at their source.
 - Adapt work to the individual.
 - Consider technological evolution for each workplace.
 - Replace dangerous elements with safe or low-risk alternatives.
 - Prioritize collective protection over individual protection.
 - Establish mechanisms for active employee participation in continuous improvement through suggestion schemes and other appropriate channels.
2. Design increasingly effective and safe products that better satisfy customer needs while minimizing environmental impact during production, use, and disposal.



3. Achieve high levels of occupational health and safety in compliance with current legislation regarding safety, hygiene, ergonomics, and applied occupational psychology.
4. Effectively control all processes, giving high priority to:
 - The quality and effectiveness of our services and products.
 - Communication with our clients.
 - Prioritizing error prevention over correction.
 - Incorporating preventive aspects from the outset in design stages, contracting of works or services, and procurement of equipment or products.
5. Promote the integration of risk prevention into all activities and decisions, including technical processes, work organization, working conditions, and the company's organizational structure.
6. Guarantee employee information and participation in occupational risk prevention, making effective their right to consultation on health and safety matters, while training and raising awareness to maintain accident rates as low as possible.
7. Develop necessary training activities for our staff to achieve targeted quality, health and safety, and information security standards.
8. Respect the environment and surroundings through actions aimed at preventing pollution, complying with legal regulations, and collaborating with public authorities to establish and update emergency procedures.
9. Provide customers with environmental information regarding the handling, use, and disposal of our products.
10. Require suppliers, dealers, and subcontractors to maintain maximum quality and environmental respect, comply with Occupational Risk Prevention laws, and follow Business Activity Coordination procedures.
11. Integrate Information Security into all business processes.
12. Clearly assign information security responsibilities across the entire organization.
13. Implement necessary controls and measures to minimize information security and privacy risks.
14. Protect personal data and individual privacy.
15. Protect intellectual and industrial property rights.
16. Comply with business, legal, regulatory, and contractual obligations regarding information security and privacy.
17. Maintain business continuity by developing continuity plans according to recognized standards.
18. Properly treat information according to its confidentiality classification.



19. Ensure fully satisfactory resolution of incidents and learn from them.

Adiquímica's Management will ensure the understanding and dissemination of our Quality, Environmental Management, Occupational Health and Safety, and Information Security Policy among company personnel through continuous training and communication, as achieving these goals depends on employee commitment. Adiquímica also commits to communicating this Policy to all companies working for or on its behalf.

This Policy is available to the public upon request and is reviewed whenever Adiquímica's Management deems necessary, following the annual Review of the Quality, Environmental Management, Occupational Health and Safety, and Information Security Management System.



adiquímica s.a.

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